



Superior Court of California County of Riverside

July 19, 2013

PUBLIC NOTICE – AUTOMATED TRAFFIC SERVICES

Due to several consecutive years of state budget reductions, the court is forced to reduce the services that it can provide to the public. Effective immediately, the court will offer limited in-person, and no live operator telephone service, for litigants with traffic cases. In place of in-person service, the court is automating many routine tasks through available computers, kiosks, and telephones.

TRAFFIC CLERK APPOINTMENTS

Almost all traffic matters can be handled without having to come to a courthouse by visiting the court's website at <http://www.riverside.courts.ca.gov/> and clicking on the on-line services tab.

For those who have more complex traffic matters and the need to speak with a court employee, Traffic and Collections Clerk Appointments may be scheduled online by visiting the court's website at <http://www.riverside.courts.ca.gov/traffic/scheduleappt.shtml>

Appointments may also be scheduled using the computers in the courthouse lobbies.

Appointments are available Monday through Friday, from 7:30 am to 3:30 pm, in the following court locations:

- Banning Court
- Hemet Court
- Indio Larson Justice Center
- Moreno Valley Court
- Murrieta Southwest Justice Center

Appointments are available Tuesdays and Fridays ONLY, from 7:30 am to 3:30 pm, in the following court location:

- Blythe Court

Night Court Appointments are available as follows:

- Indio Larson Justice Center – 1st Tuesday of the month until 5:30 pm
- Moreno Valley Court – 3rd Wednesday of the month until 6:30 pm

There will be a limited number of pre-populated appointment types that you can choose from, such as request a third extension or request to change a citation to owner's responsibility, and evaluation for hardship payments or community service. When requesting an appointment, you will be asked to provide your telephone phone number and email so you can receive a confirmation and other messages.

Since a clerk appointment does not constitute a court appearance, an appointment can be scheduled in any of the appointment locations listed above, regardless of the jurisdiction of the citation. Please note, setting an appointment does not extend your date to appear or alter or extend any statutory or court ordered deadlines.

An appointment may be scheduled up to two weeks in advance and each appointment will be scheduled for 15 minutes.

REQUESTING A COURT APPEARANCE

Same-day court appearances are no longer offered in any traffic court location. Customers can reserve a court date 24 hours a day, 7 days a week through the court's public website. Once calendared, the customer will be able to bypass the traffic counter and report directly to the courtroom without standing in line in the clerk's office.

To appear in front of a judicial officer for a traffic citation, you must reserve a court date. Please note that your appearance in court is OPTIONAL unless "Mandatory Appearance" is reflected on your Courtesy Notice. If "Mandatory Appearance" is indicated in the amount due section on your Courtesy Notice, you are required to appear.

Court appearances will be scheduled in the court of jurisdiction (court location cited to appear) as follows:

- Banning
- Blythe Court
- Hemet Court
- Indio Larson Justice Center
- Moreno Valley Court
- Murrieta Southwest Justice Center (beginning August 19, 2013)
- Temecula Court (until August 16, 2013)

Night Court will be an available option for court appearances at the following courts of jurisdiction:

- Indio Larson Justice Center on the 1st Tuesday of the month – 5:00 pm
- Moreno Valley Court on the 3rd Wednesday of the month – 5:30 pm

To schedule a court appearance, customers may use the computers in the courthouse lobby, or go online from any location and visit the court's website at

<http://www.riverside.courts.ca.gov/traffic/regcourtappearance.shtml>.

Cases must be eligible for a court appearance, and scheduling a court appearance does not extend your date to appear or alter or extend any statutory or court ordered deadline.

NOTE: The law enforcement officer who cited you will not be present at this hearing. If you wish to contest your citation (plead not guilty and proceed with a Court Trial to tell your side of the story and present evidence and/or witnesses) you must post the full bail amount (fine) of your citation and reserve a court date online at <https://www.epay-it.com/>.

POST BAIL (FINE) AND SCHEDULE A COURT TRIAL

Court customers who intend to contest a citation (plead not guilty) must post bail (pay the full amount of the fine) and reserve a court date online or by mail.

To post bail and schedule a court trial by mail, payments should be mailed to the Payment Processing Center, 505 S. Buena Vista, Room 201, Corona, CA 92882. To post bail and schedule a court trial online, customers may use the computers in the courthouse lobby, or go online from any location, and visit the ePay-it.com website at <https://www.epay-it.com/>.

Court Trials will be scheduled in the court of jurisdiction (court location cited to appear) as follows:

- Banning Court
- Blythe Court
- Corona Court
- Hemet Court
- Indio Larson Justice Center
- Moreno Valley Court
- Murrieta Southwest Justice Center (beginning August 19, 2013)
- Temecula Court (until August 16, 2013)

You will be advised that the court will set a trial date and you will receive notification within 7-10 days. The court will subpoena the officer(s) for trial. Eventually, you will be able to select a court trial date at the time you are scheduling.

For more information regarding contesting a traffic ticket, please visit the court's website at <http://www.riverside.courts.ca.gov/traffic/contesting.shtml>.

PAYMENT KIOSKS

Payment kiosks are in the test stage and will be launched in traffic court locations. Details will be announced soon.

SHERRI R. CARTER
Court Executive Officer
and Clerk of Court